

# Questions parents should ask to safeguard their children

## Clubs includes activity, service, organisation, trips, including sport

### Suggested questions for parents to ask:

- What is the ratio of staff to children and how many children do you have each session?
- Are you able to work with children with disabilities?
- Is the staff suitably qualified for the activity they are carrying out?
- Does staff have appropriate safeguarding, child protection and first aid training?
- Are all the staff suitable to work with children and young people; do they have a current DBS check appropriate to their role?
- Does the club have valid insurance cover?
- Do you collect emergency contact details and medical information?
- Who do I tell if my child takes medication?
- What is the name of the club's safeguarding officer?
- Do you have a written Code of Conduct for staff and children?
- Do you have a Safer Recruitment Policy for all staff?
- Do you have a complaints policy?
- What are the arrangements for trips/visits/away events
- Do you have a Quality Mark for your activity?
- Can I stay to watch my child?
- What is the policy for signing in and signing out my child?
- What policy do you have around use of photos/videos of my child and do you need my consent?
- What is your communication policy when making club arrangements?